

## Privacy Policy

**Progmoto Technologies Private Limited ("Company")** is the owner of the mobile application **Kraya ("Mobile Application")** and the website **www.progmoto.com ("Website")**. **User or you** is the natural person who accesses our website or mobile application.

This Privacy Policy is an electronic record in the form of an electronic contract formed under the information Technology Act, 2000 and the rules made thereunder and the amended provisions pertaining to electronic documents / records in various statutes as amended by the information Technology Act, 2000. This Privacy Policy does not require any physical, electronic or digital signature.

This Privacy Policy is a legally binding document between you and the Mobile Application (both terms defined below). The terms of this Privacy Policy will be effective upon your acceptance of the same (directly or indirectly in electronic form, by clicking on the I accept tab or by use of the website or by other means) and will govern the relationship between you and the Company for your use of the Mobile Application.

This document is published and shall be construed in accordance with the provisions of the Information Technology (reasonable security practices and procedures and sensitive personal data of information) rules, 2011 under Information Technology Act, 2000; that require publishing of the Privacy Policy for collection, use, storage and transfer of sensitive personal data or information.

Please read this Privacy Policy carefully before using the Mobile Application. By using the mobile application you indicate that you understand, agree and consent to this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not use this Mobile App.

By providing us your Information or by making use of the facilities provided by the Mobile Application You hereby consent to the collection, storage, processing and transfer of any or all of Your Personal Information and Non-Personal Information by us as specified under this Privacy Policy. You further agree that such collection, use, storage and transfer of Your Information shall not cause any loss or wrongful gain to you or any other person.

### USER INFORMATION

To avail certain services on our Mobile Application, users are required to provide certain contact information for the registration process like last name, email address, postal address, phone number and other similar data. The Information as supplied by the users enables us to locate the nearby seller and hence provide you the most user-friendly experience.

All required information is service dependent and we may use the above said user information to, maintain, protect, and improve its services (including advertising services) and for developing new services.

Such information will not be considered as sensitive if it is freely available and accessible in the public domain or is furnished under the Right to Information Act, 2005 or any other law for the time being in force.

### WHERE WE STORE DATA

Data collected under this Privacy Notice is hosted on servers located in India.

### LINKS TO THE OTHER SITES

Our policy discloses the privacy practices for our own web site or mobile application only. Our website or mobile application provides links to other websites or mobile applications also that are beyond our control. We shall in no way be responsible in way for your use of such sites or apps.

### INFORMATION SHARING

We share the sensitive personal information to any third party without obtaining the prior consent of the user in the following limited circumstances:

**(a)** When it is requested or required by law or by any court or governmental agency or authority to disclose,

for the purpose of verification of identity, or for the prevention, detection, investigation including cyber incidents, or for prosecution and punishment of offences. These disclosures are made in good faith and belief that such disclosure is reasonably necessary for enforcing these Terms for complying with the applicable laws and regulations.

**(b)** We propose to share such information within its group companies and officers and employees of such group companies for the purpose of processing personal information on its behalf. We also ensure that these recipients of such information agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.

## **INFORMATION SECURITY**

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, including appropriate encryption and physical security measures to guard against unauthorized access to systems where we store personal data.

All information gathered on our Mobile Application is securely stored within our controlled database. The database is stored on servers secured behind a firewall. Access to the servers is password-protected and is strictly limited. However, as effective as our security measures are, no security system is impenetrable. We cannot guarantee the security of our database, nor can we guarantee that information you supply will not be intercepted while being transmitted to us over the Internet. And, of course, any information you include in a posting to the discussion areas is available to anyone with Internet access.

## **CHANGES TO THIS PRIVACY NOTICE**

The internet is an ever evolving medium. We may change our Privacy Policy from time to time to incorporate necessary future changes. Of course, our use of any information we gather will always be consistent with the policy under which the information was collected, regardless of what the new policy may be.

## **Contact Information**

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